Dear CCSS Community,

We are writing with a note to offer support and reassurance during this challenging time. We know that the news to move to online classes during spring quarter has caused confusion and distress, particularly to the FLI student community and students who are worried about the financial implications of leaving campus or wondering about their options and implications for staying. Thank you for sharing your concerns with us during this time. These are uncharted waters, and us understanding your needs is crucial.

Please know that members of the University community are devoting tremendous amounts of energy, time, and care into developing resources and options to support you during this difficult time. We are not always able to get you all of the information you need right away, but please know that we are working on solutions.

We here at CCSS will be continuing to offer support and resources to the highest extent possible. Currently, we plan for the Center is open for normal business hours (Monday through Friday 8:30 a.m. to 5:00 p.m.), and we welcome you to come in to the CCSS Lounge at Harper Memorial Library W406. Our staff have posted appointment times for meetings, and you can also drop in to meet with us one-on-one. We have the capacity to meet with you in person or online, depending on your availability and preference.

As for our Textbook Lending Library, you can stop by to return your current books or request to renew books by emailing ccss@uchicago.edu. We are working on a plan for the lending library during spring quarter and will send more information as it becomes available.

Additionally,

- If you are in need of technology resources to be able to fully participate in online classes, please fill out our laptop request form. We are currently assessing need and working on different strategies to provide appropriate solutions for students leaving campus.
- If you will be staying for spring break and are anticipating challenges with food access, please fill out the application for the Spring Break Meal Program by March 15.
- If you would like to consider options for emergency financial assistance, please know that CCSS will continue to offer our no-interest loan through the College. Please make an appointment or stop by for more information. Please note, this is a cash-based loan program.

Other options for emergency funding include:

- The Emergency Fund. Because of the pressing situation facing many students due to the situation regarding COVID-19, the Emergency Fund will be accepting abbreviated applications; these will not require a letter of support, but students are still encouraged to send any kind of documentation regarding their situations that they can.
- Bursar Emergency Financial Assistance program. This new program is accessible through the MyUCHicago portal, and more information can be found on the Bursar website. The Bursar offers multiple options to receive assistance once approved, including Direct Deposit and pay cards.

We will also continue to develop other resources and ways to connect and support the FLI student community throughout spring quarter and will keep you posted as we have new information.

We know this is a lot for you, particularly as you approach finals week. Please take care of yourselves, and if there are other ways we at CCSS can be most helpful to you, please let us know.

Warmest wishes,

The CCSS Team
Devon, José, and Talaya

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